



 POS

About

The logo for EPOS, featuring a green stylized 'E' icon followed by the letters 'POS' in a bold, blue, sans-serif font.

EPOS is Singapore's largest Point of Sales (POS) vendor. Established in 2009, we have served over 5,000 satisfied customers. EPOS has won many accolades. Here at EPOS, we aim to help businesses grow their profits with our product solutions.



To help small businesses leverage technology to grow.

Empower small businesses with a wide range of technology to increase sales, improve operational efficiency, and build customer loyalty.

VISION MISSION

Increase Sales. Improve Efficiency. Grow Your Customers.



Why **EPOS**

EPOS is more than just a POS System.



12

Years of
Experience



5,000+

Satisfied
Customers



365

Days
Elite Support
(9am - 11pm)
all year round



Grants

Pre-approved
Vendor for
Government
Grants



Features Designed To Meet Your Requirements

Our POS system is the perfect technological solution using data driven design to increase and improve your business sales, service and efficiency.



Constantly Improving

New features based on feedback and suggestions from our customers help keep you ahead of your competitors.



Locally Based

Highly relevant business solution designed to help improve the sales and efficiency of your business in Singapore.



for all kinds of businesses

A background image of a retail clothing store with racks of clothes, a mannequin, and hanging lamps.

Built For Retailers

Industries



Minimarts

Keep track of your inventory levels and be alerted when stocks run low. EPOS helps you make smart decisions.



Fashion Stores

Easily register customers as members with our CRM module and use tier promotions to grow customer loyalty.



Phone Shops

Keep records of IMEI numbers as special Purchase Orders which can be accessed anytime and anywhere.



eCommerce

Seamlessly integrate with Singapore's leading eCommerce platforms to sell your wares online and offline easily.



Spa and Beauty Clinics

Process vouchers obtained upon purchasing packages and keep track of customers' sessions.



Wholesalers

Our inventory system allows selling products in bulk through variant product settings or individually.



Here is what EPOS can do for you

1

Powerful Cloud System

Simple to use and easy to learn, EPOS POS System allows you to sync your sales and inventory data to a cloud database online.

2

Smart Inventory Management

Manage your inventory with ease using our POS system which gives you maximum visibility and control of your inventory.

3

Customer Management

Flexibly capture and update customers information, including loyalty programs and customer groups.

4

Accounting & Ecommerce Integration

EPOS partners with some of Singapore's leading eCommerce and accounting platforms to give you full control of your business on a single platform.

5

Local Tech Support

Here at EPOS, we believe in providing localised services with speed and efficiency. Our technicians are available from 9am to 11pm, every day.



5000+ Customers

in Singapore trust



to power their businesses

What are they saying about EPOS?



"It was very nice and pleasant training. Thanks."

Shabin - Citifresh



"Reliable POS systems with excellent after sales support"

Timothy - Food From The Heart



"Very good services from Nicholas, Kay and Teresa!"

Kelly - Sheng Yu Enterprise



"With the CRM that EPOS has implemented, we can provide a personalised service that distinguishes ourselves from the bigger players."

Daniel Tan - Angel Supermart



"Great service from the EPOS team! Going the extra mile by staying late to answer our questions and helping us solve our problems. Thank you EPOS Team!"

Merit Store





“By far, EPOS is one of the most delightful vendors we've worked with.

Not only are they professional and accommodating, they always go the extra mile to ensure our (changing) needs are met.”

Sharon Yong - Land Transport Authority



AUTELIER MAKEUP

The Finest In Bridal Makeup



“We were served by Glenn and he gave a clear explanation of how the system works. An appointment was then quickly arranged for the following week. Everything was set up nicely on the day of the installation. EPOS features are useful for our business and it's also easy to use.”

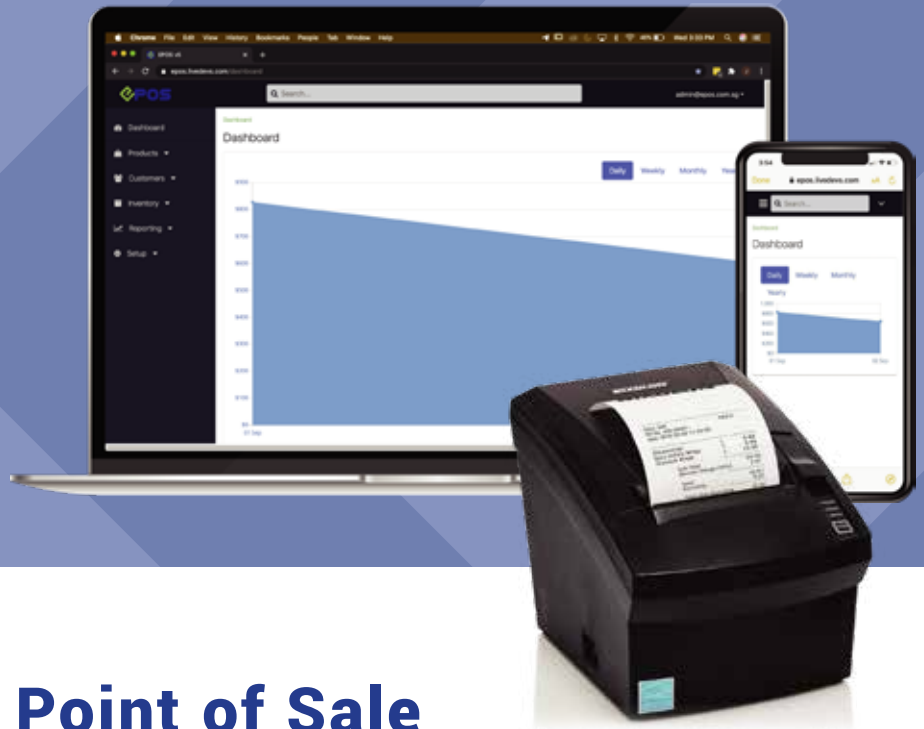
Jasmine Liang
Autelier Makeup





Provides the **Features** you need

A POS System Designed For Your Industry



Point of Sale



Custom Receipts

Customise receipts with your logo and company details. Add marketing messages as well as terms and conditions as footnotes.



User Accounts

Create individual accounts for your staff and track their sales performance. Customize different access rights according to users' accounts.



Discounts & Notes

Apply discounts and notations to individual items or to the entire transaction.



Fast Staff Training

EPOS provides free training upon installation. Our customer support staff will train your staff within 2 hours.



Exchange & Refunds

Easily perform refunds and exchanges within seconds with our POS system. Orders can be tracked and tabulated for reports.

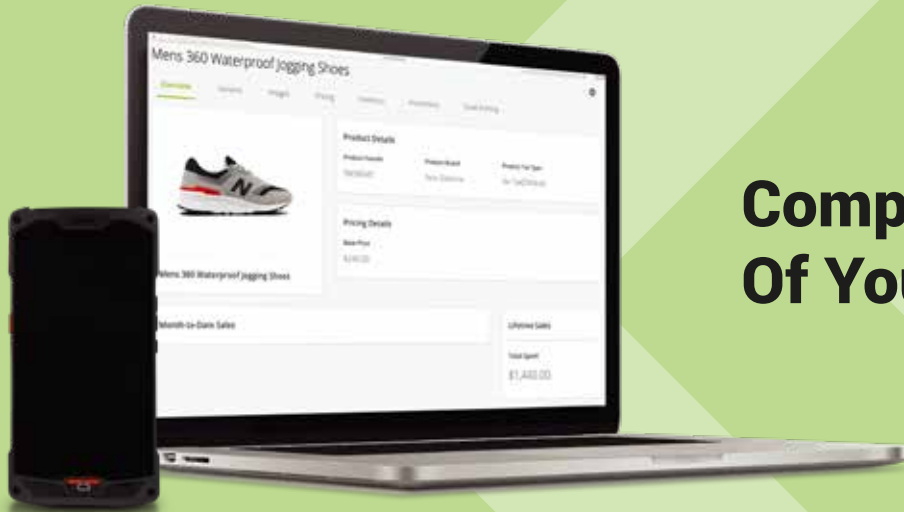


Works Offline

View your sales anytime and anywhere. You can even work from the comfort of your home through our online POS software.



Provides the **Features** you need



Complete Control Of Your Stocks

Inventory



Pricing & Promotions

Manage product pricing, discounts and promotions effortlessly across your products and outlets in Singapore.



Inventory Control

Keep track of your inventory levels and be alerted when stocks run low. EPOS helps you make smart decisions.



Barcode & Labels

Generate barcodes and customise label printing that optimise inventory management.



Customisable Taxes

Keep up with changes. Customise your taxes for different regulations, products and locations.



Stock Transfers

Easily transfer stocks between stores, and track their levels in real time.



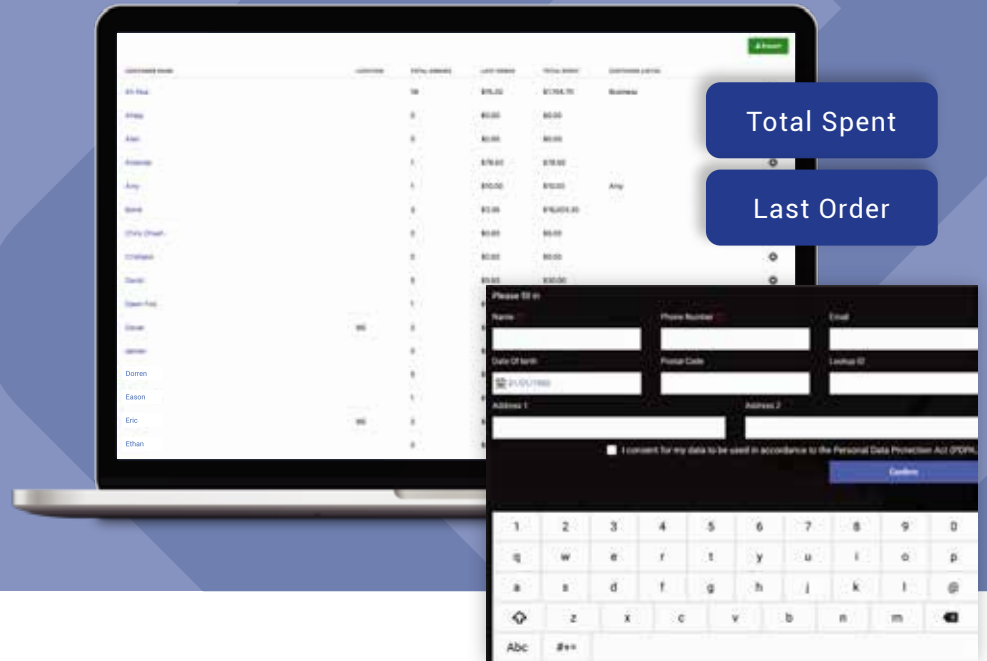
Inventory Counts

EPOS allows you to perform multiple counts at a time, at your convenience.



Provides the **Features** you need

**Build Great
Customer
Relationships**



Customer Relationship Management



Customer Profiles

Save all your customers' details in one place – whoever and wherever they are, whenever and whatever they buy.



Customer Membership

Sort customers into different tiers based on their points or credits.



Loyalty Program

Make it simple and fuss-free for your customers to join a loyalty program that suits your business – be it an F&B outlet or minimart.



Online Registration

Allow your customers to register online through a sign up link and sync their data with the POS system.

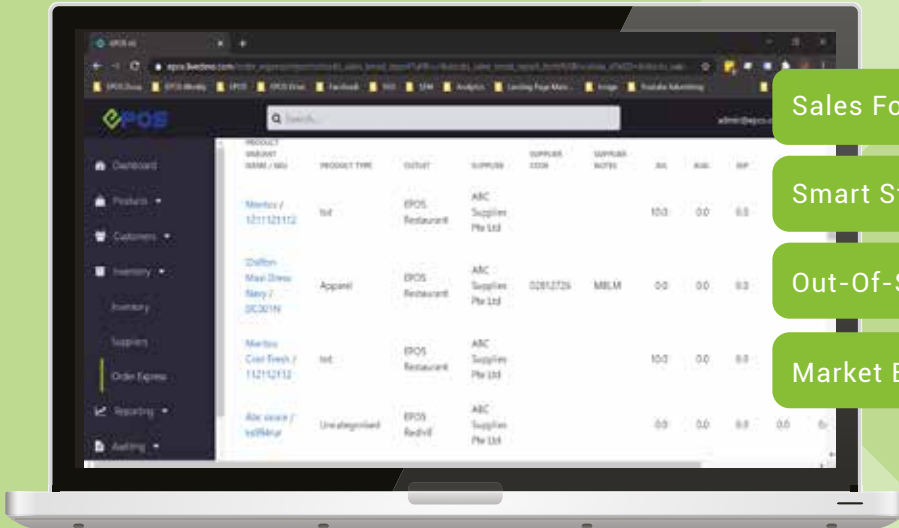


Bulk Import Your Customer List

Transfer all your old customers and their information using excel sheets.



Provides the **Features** you need



Sales Forecasting

Smart Stock Re-Ordering

Out-Of-Stock Analytics

Market Basket Analytics

**Understand
Your
Business**

Data Aggregation & Analysis



Sales Forecast

Use machine learning and historical sales data to predict sales for the next 7 days.



Automated Upselling

Provide highly related products during the checkout based on previous sales.



Out of Stock Analysis

Calculate the potential loss in sales due to out-of-stock products.



Market Basket Analysis

Highlight frequently sold products for undiscovered bundle promotions.



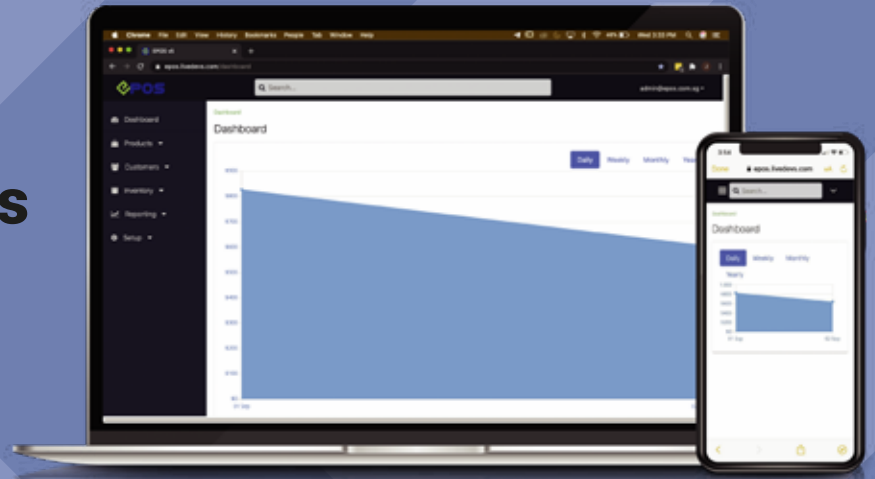
Smart Reordering

Use recommended reorder amount calculated using your sales data and forecasted demand which reduces wastage.



Provides the **Features** you need

**Make Better
Business Decisions
With Real Time
Reports**



Reporting



Customize Reports

Choose the types of reports that you would like to see. Organise your data to improve productivity.



Product & Sales Reports

Make better decisions with sales reports organised by time period, product, supplier and more.



Inventory Reports

Manage your inventory effectively by monitoring inventory levels, inventory movement and stocks on hand.



End of Day Reports

Review and tally daily closing summaries and check back on sales history whenever needed.



Export Your Reports

Extract your reports into easy-to-view spreadsheets and PDF formats, for convenient tabulations and accounting.



Provides the **Features** you need



**Pay With
Convenience**

Payment & Multi Outlets



Credit & Debit Cards

Accept credit and debit card payment modes and store transaction details for your future reference.



Custom Payment Modes

Customise payment buttons to allow payment by cash, credit, debit, cheque, voucher, coupons and gift cards.



Partial Payment

Accepts partial payments and deposits. Easily track outstanding payments from your customers.



Unlimited User Accounts

Add more users as your team grows. Simple and easy to manage, at no additional cost.



Add Outlets

Add new outlets and link them to your existing outlets and warehouse. Quick and easy.



Synchronised Data

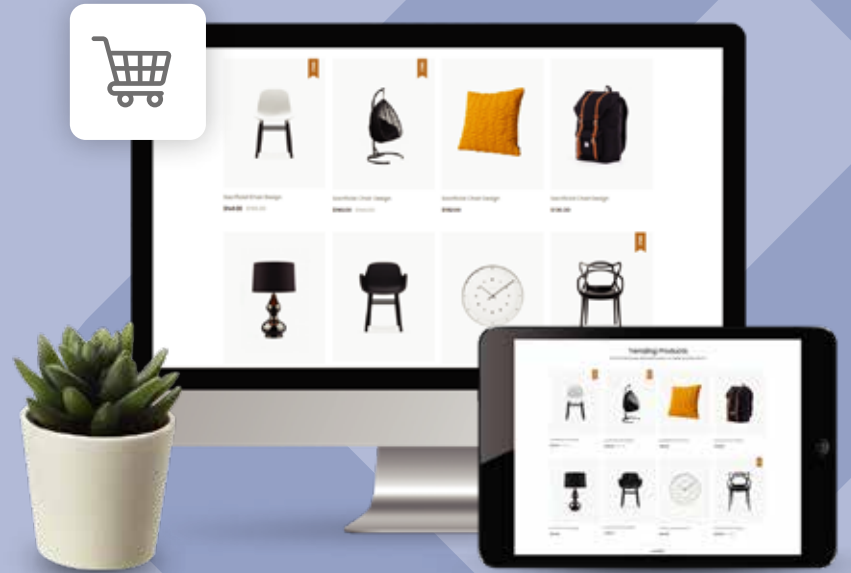
Find your reports, inventory, customers and product data all in one place.



Integrate with your favourite tools

Ecommerce Integrations

Works with Shopify or WooCommerce



Accounting Integrations

Integrates with Industry Accounting Softwares
Xero and Quickbooks





Provides the **Features** you need



**Effortless Ordering,
Secure Payments**

Self-Service Kiosk



Customer-Facing Kiosk

Provide a seamless and expedited process that eliminates the need for customers to physically visit the cashier.



Payment Integration

Facilitate effortless and secure transactions for customers by enabling in-app payments via a range of options such as PayNow, NETS, and credit cards, ensuring a hassle-free experience.



Upselling Products

Automate the upselling and x-selling process effectively with AI powered engines based on order ticket analysis.



Synced with EPOS System

Seamless integration within the EPOS ecosystem, review and manage orders directly in one terminal. Consolidated sales report by different channels.



Interactive and Intuitive User Interface

Provide customers with a seamless and engaging experience that is easy to navigate and helps to increase satisfaction and loyalty.



Receipt from Kiosk

From the kiosk, customers can print receipts and refer to the printed queue number or order number to pick up their order from the collection point.



Pre-approved solutions

Government Grants We Are Eligible For:



Productivity Solutions Grant

A grant introduced by IMDA which encourages businesses to invest in digital solutions, offering up to 50% in subsidies of the total cost of solutions.



Skills Future Enterprise Credit

An assistance scheme where eligible employers can receive a one-off credit of up to S\$10,000 to cover up to 90% of the out-of-pocket expenses on qualifying costs and subsidies of the total cost of the solution.

Grants Coverage Illustration

Unlock Huge Savings for Your Business: Get Our Products for Less than \$1,000 with PSG and SFEC Grants!

EXAMPLE 1

PRICE (BEFORE GST):	\$5,000.00
GRANT AMOUNT BY PSG:	-\$2,500.00
PRICE AFTER PSG:	\$2,500.00
SFEC SUPPORT:	-\$2,250.00
PRICE AFTER PSG+SFEC:	\$250.00

EXAMPLE 2

PRICE (BEFORE GST):	\$10,000.00
GRANT AMOUNT BY PSG:	-\$5,000.00
PRICE AFTER PSG:	\$5,000.00
SFEC SUPPORT:	-\$4,500.00
PRICE AFTER PSG+SFEC:	\$500.00



PSG Eligibility Criteria



Company Size

Startups. Companies with no minimum employees. Small and medium-sized enterprises.



Company Shares

Companies need to have 30% of ordinary shares held by Singaporeans or PRs.



Duration

SMEs that have claimed the grant from more than a year ago can reapply.



EPOS has just the hardware you need



Handheld Scanner

Scan each item quickly and efficiently, designed for cashier convenience.



15" Touchscreen Terminal

Smooth and responsive touchscreen terminal makes the checkout process a breeze.



80mm Receipt Printer

Highly reliable, rodless label roll holder for easy loading and smooth printing.



Cash Drawer

Integrated cash register that comes with a key for greater safety and reliability.



Retail Barcode Printer

Speed up your inventory labelling process by printing product barcodes directly from your POS.



Handheld Stock Scanner

Mobile device that allows you to perform stock takes quickly and effectively.



Customer Display

Easily display key information to your customers.



Keyboard and Mouse

Keyboard and mouse are available for those that prefer the more traditional controls.



Singapore's leading POS system

Packages Available		Grow	Accelerate	Turbo
		<p>Contains all the essential features that help increase your store efficiency.</p>	<p>Contains all the essential features including smart features that enable you to manage your inventory better.</p>	<p>Contains all the professional features including integration functionality to help other aspects of your business connect with our POS.</p>
Software	Point Of Sales Software	✓	✓	✓
	Cloud-Based Back End Management System	✓	✓	✓
	CRM & Loyalty Points Module	✓	✓	✓
	Inventory Management System	—	✓	✓
	Barcode Labelling Module	—	✓	✓
	Integration with Accounting, E-Commerce, and Delivery	—	—	✓
Hardware	15" Touchscreen Terminal	✓	✓	✓
	Integrated Customer Display	✓	✓	✓
	Keyboard & Mouse	✓	✓	✓
	Handheld Stock Scanner	—	✓	✓
Service	Data & Product Setup	✓	✓	✓
	Configuration & Installation	✓	✓	✓
	ePayment System Integration	✓	✓	✓
	Training For Managers & Cashiers	✓	✓	✓

“ Good service. Best POS system in
singapore with competitive prices.
Very helpful staff, worked along with me to
explain the whole system process.
Highly recommended for retail/gym and F&B.
Great training by Geraldine and Grace!
Very pleased with the service given!



Darius - Rough Academy





Increase Sales. Improve Efficiency. Grow Your Customers.

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